

Best-in-class

NOW in its 45th year of operations, NGC has had a long time to nurture its reputation in energy. Having led a transcendental shift in the national economy from oil to gas, and laid the foundation for local industrialisation and development on an unprecedented scale, NGC has much to commend it as an energy company. However, spurred by aspirations to do and become even more, the Company is committing itself to the highest standards in the industry. At NGC, we are not content with good enough, or even excellent – we want to earn the distinction of being a best-in-class energy company.

What does it take to be best-in-class?

In the energy sector, as in any other realm of activity, being best-in-class involves meeting and surpassing accepted benchmarks and even setting the bar for others. In practice, this can mean using the best equipment available to deliver work, adhering to the highest operational standards and principles as outlined by local and international regulatory bodies, and even innovating tools or processes in one's field of endeavour. It also means being a company that is highly respected and regarded by its peers and stakeholders.

Across all functional areas, NGC is looking to bring operations on par with best-in-class standards. This has required a degree of self-auditing to determine how we measure against other best-in-class companies, followed by appropriate resourcing to close any gaps that exist.

In the area of Health, Safety, Security and the Environment (HSSE), we are using world-class tools and approaches to keep our assets and stakeholders safe. We have led a global initiative for process safety, and we are looking to strengthen our capacity for emergency response. In keeping with the global decarbonisation agenda, we are scrutinising our operations to cut emissions where we can, with methane leaks currently in focus.

In the area of Supply Chain Management, we are using the latest software to revolutionise how we procure goods and manage our customers. We have pioneered e-auctioning among state enterprises and are being called to support internationally connected companies in the implementation of this technology.



Mark Loquan, President, NGC

Technology is also helping us to modernise our Human Resource function – we have largely eliminated paper-based transactions. In this area, however, we are not just outfitting with best-in-class tools – we are also focusing on developing internal skill sets to hold our own with the best in our industry.

Of course, as a state company, we appreciate that all these decisions we take as an organisation must be transparent and in the interest of our shareholders. We, therefore, hold ourselves to the highest standards of accountability and report beyond baseline requirements, setting the bar for other public sector companies. We are even applying technology to improve how we monitor certain aspects of our business ethics policy.

Importantly, we are not just using technology to clear benchmarks, but also to innovate. At NGC, we are keen to become a leader in clean energy and to that end, we have launched a national app to help bring energy efficiency and conservation top-of-mind for citizens.

These are just some of many indicators that NGC – and indeed the NGC Group – is growing into a best-in-class energy company. This issue of *Gasco News* will profile our advancements in several critical areas, and highlight how far along we have come on that journey. ■

Mark Loquan, President