

WE NEVER COMPROMISE ON SAFETY

Natural Gas keeps our country moving forward.

However, it has neither colour nor smell which makes it hard to detect when there is a leak. We've solved that problem by adding a harmless, strong, smelly substance called mercaptan to the natural gas. It smells like rotten eggs. This smell will definitely alert you to a natural gas leak. On detecting the smell, you should move upwind of the area until you no longer smell it, and then report it to NGC's hotline.

If you do, you must take the following steps immediately for everyone's safety:

- Warn others
- Leave the area ON FOOT right away
- Don't use cell phones or land lines until you are upwind of the area and no longer detect the smell
- Don't use matches, flashlights or anything that can spark
- Don't start vehicles

- Don't smoke
- Don't turn any lights on or off
- Call NGC's 24-hour Emergency Hotline 800-4427 and give details and your location
- Don't return to the area until you are given the all-clear by NGC and officials of the Fire Services

These simple rules will keep you safe.

For natural gas emergencies or a rupture caused by someone digging too close to our pipelines, call

NGC'S 24-HOUR EMERGENCY HOTLINE

800-4427